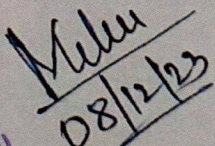


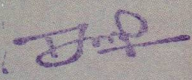


**K.R. MANGALAM UNIVERSITY**

**THE COMPLETE WORLD OF EDUCATION**

**School Of Medical And Allied Sciences (SMAS)**

<b>Name of the Student</b>	Rajan Pandey
<b>Course</b>	Diploma in Pharmacy
<b>Academic Year of the Student</b>	2022-2024
<b>Roll Number</b>	2204310038
<b>Name of the Subject</b>	Community Pharmacy and Management
<b>Name &amp; Full Address of the Organization Visited</b>	All India Chemist Masoodpur near Fortis hospital New Delhi : 110070
<b>Date and Duration of Visit</b>	07-12-2023 5:00PM-7:30PM
<b>Name &amp; Designation of the Evaluator</b>	Ms. Meher Priya Sharma Assistant professor SMAS, K.R. Mangalam University
<b>Signature of the Evaluator with Date</b>	 08/12/23

  
Registrar  
K.R. Mangalam University  
Sohna Road, Gurugram (Haryana)



# All India Chemist

## OTC drugs

### OBJECTIVES:

- Field field visit is an important aspect for any beginners to attend the general knowledge related to handling and dispensing of courtesy drugs.
- Field visit may be conducted to access the quality of OBC drug being sold in the market.
- The primary goal of the field visit was to gain insights into the local handling.
- Field visit mein bhi conducted to provide stands with hands on experience in the otc drug market.
- The main reasons behind this community retail shop visit helps us to know things practically through interaction with different kinds of people.
- The main objective so field visits is it helps in coordinating and handle the patient complaints

### Prior preparation of the student for the field visit:

Before listing the medical store at the required to maintain list wish you want to observe or experienced in the pharmacy.

The following points keep in a mind when we are going to visit the medical store...

- 1) Store cleanliness
- 2) Prepare checklist
- 3) Labelling staff behaviour
- 4) Don't forget the necessary tool for data collection such as notebook pen and photographic or recording device
- 5) Observe the pharmacist behaviour
- 6) Observe the storage of medicinal drugs.

Four our better experience we also ask the some question to the pharmacist of visited medical Store.

When I visit the medical store I asked some question to the medicinal professional...

Such as...

- i. Which otc product are mostly used ?



- ii. Which otc drugs used generally store in your pharmacy ?
- iii. The patient consume two or three otc medicine in one time then what we do for him ?
- iv. Is otc drugs are better than prescribed drugs ?
- v. Which otc is best to relief the pain ?
- vi. Can we suggest the otc medicine in the treatment of diabetes mellitus ?

## **Describe the general experiences during the field visit:**

I visit the All India clChemist located in the Masoodpur in front of Fortis hospital New Delhi -110070.

When I visit the medical store the pharmacist who are in the store very humble and welcome with all the respected regards here I observe how to welcome the patient and how to provide the west service with the lovely smile.

When I enter the pharmacy I observe several points that are given below

- After I enter the pharmacy I observe the over all layout in the OTC section.
- Observing customer attraction provides valuable insights into the label of assistance and guidance offered by the staff
- I observe the how to dispense the otc medicine and the quantity of medicine supplied to patients.
- The most important observation in the medical store is how to store the otc drug and how to level the drugs.

The pharmacist of that medical store is also introduced me...

- a. The patient maintain right tools at right time
- b. Proper dispensing
- c. Proper labelling
- d. How to communicate the customer
- e. Proper and sufficient use of OTC drugs
- f. How the patient minimise the side effect of overdose
- g. How can I face the patient with respect and regard

## **Learning points:**

During my field visit I came across new knowledge on OTC drugs. I have noted about some commonly OTC drugs that are sold.

Drugs	Uses	Brand name
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<b>Acetaminophen</b>	Pain relief, fever reduction	Tylenol
<b>Ibuprofen</b>	Pain relief, fever reduction, inflammation reduction	Advil, Motrin IB
<b>Aspirin</b>	inflammation reduction, blood thinning	Bayer, Ecotrin
<b>Naproxen</b>	Pain relief, fever reduction, inflammation reduction	Aleve
<b>Loperamide</b>	Diarrhea relief	Imodium
<b>Fexofenadine</b>	Allergy relief	Allegra
<b>Loratadine</b>	Allergy relief	Claritin
Paracetamol	Pain relief, anti-pyretic, anti-inflammatory	Calcal

#### **Other OTC drugs:**

There are some other products which are commonly sold, which are also OTC products such as:

- **Nutritional products:**
  - a) Fish liver oil
  - b) **Alpha-Lipoic-Acid-300**
  - c) **Osteo Bi-Flex**
- **Skin care products:**
  - 1. **CeraVe Foaming Facial Cleanser**
  - 2. **Hero Cosmetics Mighty Patch**
  - 3. **Timeless Skin Care 20% Vitamin C + E Ferulic Acid Serum**
- **Immunity boosters:**
  - a) **Wow Life Science Immunity Booster Vegetarian Capsule**
  - b) **Vitamin C Immunity Booster Tablets**
  - c) **Dabur Tulsi Drops Immunity Booster**
- **Protein supplements**
  - 1. **Muscleblaze Beginner's Protein Powder**
  - 2. **Elements Protein Powder Health Drink**
  - 3. **Whey Protein Powder**
- **Ayurvedic products**
  - a) **Dabur Vatika Ayurvedic Shampoo**
  - b) **Kama Ayurveda Extra Virgin Organic Coconut Oil**
  - c) **Vaidyaratnam Varanadi Kashayam**



- **Women Care products**
  1. **Whisper Ultra Clean Sanitary Pads**
  2. **Sebamed Feminine Intimate Wash**
  3. **Veet Hair Removal Cream**
- **Baby care products**
  - a) **Himalaya Baby Care**
  - b) **Mama earth soothing massage oil**
  - c) **Huggies**

There are some other products like: Surgical mask, N95 mask, Nebulizers, Condoms, Bandages, Sugar free powder and tablets etc.

I have observe how the pharmacist interact with the customer and give them proper guidance about how to take the drug, and until when, and when to visit doctor.

The field visit is very informative. Its great experience about the drug management and there storage.

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